

Email Setup – User Guide



SETTING UP YOUR HANDSET FOR EMAIL

Please follow the instructions below to setup email on your handset. The instructions are separated by brand of phone and if you find them to be incomplete or have any problems, please consult your handset's user guide or contact customer service.

The following instructions are for Gmail and Yahoo Mail. In order for Yahoo to work, you must also be subscribed to the "Yahoo Plus" email service which is a paid subscription. Hotmail does not have mail server support as they are a web based email provider only. You can access Hotmail simply by signing into www.hotmail.com via your internet connection on the phone.

MOTOROLA PHONES

Gmail

1. Go to Messages
2. Select Email Messages (handset will prompt you to setup)
3. Select "Setup"
4. Select ISP settings
5. For 'Connection Type' choose "GPRS"
6. For APN address, enter "mobiledata"
7. Select 'Done' and return to the Email Msg Setup.
8. Enter **all** of the below details accordingly.
9. Return to Inbox

- ISP Settings: GPRS
- Email Provider: Custom
- Protocol: POP3
- User ID: (your Gmail address, including '@gmail.com')
- Password: (your Gmail password)
- Sending host: smtp.gmail.com
- Sending port: 465 or 25
- Receiving host: pop.gmail.com
- Receiving port: 995
- Return Address: (must be entered)
- Name: Your name (must be entered)
- Cleanup: None
- Save on server: Yes
- Notification: On
- Check new msgs: Optional
- Hide fields: Optional
- Auto signature: Optional
- Size restriction: 10240
- Security:
- Use SSL for sending: Yes
- Use SSL for receiving: Yes

Yahoo

1. Go to Messages
2. Select Email Messages (handset will prompt you to setup)
3. Select "Setup"
4. Select ISP settings
5. For 'Connection Type' choose "GPRS"
6. For APN address, enter "mobiledata"
7. Select 'Done' and return to the Email Msg Setup.
8. Enter **all** of the below details accordingly.
9. Return to Inbox

- ISP Settings: GPRS
- Email Provider: Custom
- Protocol: POP3
- User ID: (your Yahoo address, including '@yahoo.com')
- Password: (your Yahoo password)
- Sending host: smtp.mail.yahoo.com
- Sending port: 25
- Receiving host: pop.mail.yahoo.com
- Receiving port: 110
- Return Address: (must be entered)
- Name: Your name (must be entered)
- Cleanup: None
- Save on server: Yes
- Notification: On
- Check new msgs: Optional
- Hide fields: Optional
- Auto signature: Optional
- Size restriction: 10240
- Security:
- Use SSL for sending: Yes
- Use SSL for receiving: Yes

NOKIA PHONES N SERIES

1. Tap the Nokia Menu Key
2. Choose "Messaging"
3. Scroll down to "Mailbox" and click.
4. You will be told 'no mailbox defined. Define now?' Choose Yes.

A wizard starts which walks you through the process.

5. Choose "Start" with the left selection key.
6. Choose your mailbox type (IMAP or POP3.) Click Next.
7. Type in your email address. Click Next.
8. Enter your incoming mail server then choose Next
9. Enter your outgoing mail server then choose Next.
10. Choose your 'access point'. (this should be 'mobiledata') Make your selection then choose Next.

Finally, give this mailbox a name. When this has been entered choose Finish and you will be told 'Mailbox setup complete. Settings can be viewed and edited in e-mail settings'. Click OK.

NOKIA PHONES E SERIES

1. From the main menu select "Messaging"
2. Click Select then onto "Settings"
3. Scroll to Email
4. Select Start
5. Choose the mailbox type (POP3 or IMAP)
6. Enter your email address
7. Enter the name of the incoming mail server.
8. Enter the name of the outgoing mail server
9. Select the appropriate type of connection (this should be 'mobiledata')
10. Give the email account a name (e.g My Account)
11. Click "OK" to save changes.

SONY ERICSSON PHONES

Gmail

1. Menu
2. Select Messaging
3. Select Email
4. Settings
5. Account Settings
6. Select "New Account"
7. Enter **all** of the below details accordingly.
- 8 Return to Inbox

- ISP Settings: GPRS
- Email Provider: Custom
- Protocol: POP3
- User ID: (your Gmail address, including '@gmail.com')
- Password: (your Gmail password)
- Sending host: smtp.gmail.com
- Sending port: 465 or 25
- Receiving host: pop.gmail.com
- Receiving port: 995
- Return Address: (must be entered)
- Name: Your name (must be entered)
- Cleanup: None
- Save on server: Yes
- Notification: On
- Check new msgs: Optional
- Hide fields: Optional
- Auto signature: Optional
- Size restriction: 10240
- Security:
- Use SSL for sending: Yes
- Use SSL for receiving: Yes

Yahoo

1. Menu
2. Select Messaging
3. Select Email
4. Settings
5. Account Settings
6. Select "New Account"

7. Enter **all** of the below details accordingly.

8 Return to Inbox

- ISP Settings: GPRS
- Email Provider: Custom
- Protocol: POP3
- User ID: (your Yahoo address, including '@yahoo.com')
- Password: (your Yahoo password)
- Sending host: smtp.mail.yahoo.com
- Sending port: 25
- Receiving host: pop.mail.yahoo.com
- Receiving port: 110
- Return Address: (must be entered)
- Name: Your name (must be entered)
- Cleanup: None
- Save on server: Yes
- Notification: On
- Check new msgs: Optional
- Hide fields: Optional
- Auto signature: Optional
- Size restriction: 10240
- Security:
- Use SSL for sending: Yes
- Use SSL for receiving: Yes

SAMSUNG PHONES

Gmail and Yahoo Mail

To set up Email, there is a 2 stage process:

Stage 1 - Creating an Email profile:

1. Menu
2. Select Messages
3. Settings
4. Select "Emails"
5. Choose "Email profiles"
6. Select "Create new"
7. Enter a Profile name (Email etc)
8. Enter APN as "mobiledata"

Stage 2 - Setting up the Email account(s):

1. Menu
2. Select Messages
3. Settings
4. Select "Emails"
5. Choose "Email accounts"
6. Create new
7. Enter mailbox name (My emails etc)
8. Select mailbox type (imap or pop)
9. Enter email address
10. Enter User ID
11. Enter Password
12. Enter mail servers (outgoing & incoming)

13. Select "Save" and return to 'Messages mail menu'
14. Select "My Messages"
15. Select "Email Inbox"

IPHONE

Gmail

* Enable IMAP in your Gmail settings, by signing into your Gmail account *

1. Tap "Settings"
2. Tap "Mail"
3. Tap "Add Account"
4. Tap "Other" (Note: If you're running software update 1.1.3 or later, tapping the 'Gmail' icon will automatically configure IMAP)
5. Make sure that:
 - The IMAP tab is highlighted
 - Host Name is imap.gmail.com
 - User Name is your full Gmail address, including '@gmail.com.' Google Apps users, enter your full address in the format 'username@your_domain.com'
 - For Outgoing Mail Server (SMTP), Host Name is smtp.gmail.com
6. Tap Save.

You can verify your Advanced settings by tapping "Settings" > [your Gmail IMAP Account] > "Advanced"

- Incoming Settings
 - Use SSL: ON
 - Authentication: password
 - Server Port: 993
- Outgoing Settings
 - Use SSL: ON
 - Authentication: Password
 - Server Port: 587

Yahoo Mail

1. Tap "Settings"
2. Tap "Mail"
3. Select "Y! Mail"
4. Input your name, email address, and password.